Division G VP PR Training

July 15th, 2020 COT 1



Survey Results - Expectations

- To get a better understanding of the role requirements, goals and mandate.
- Learn what other clubs are doing, and share our best practices.
- Best PR tools to get new members.
- Hear about your experience in this role. What worked well for you and challenges.
- Know how virtual meetings have been going for other clubs and what PR strategies can be implemented in a virtual world.
- Practical and simple tips/suggestions or reference sources.



What is Public Relations?

"...a strategic communication process that builds mutually beneficial relationships between organizations and their public."

What is TM Brand Personality?



TOASTMASTERS

Brand Promise



Empowering individuals through personal and professional development

Club Brand Promise





PR Goals?

- Your responsibility is to generate positive awareness of the Toastmasters brand for the purpose of attracting and retaining members.
- It requires keeping the public (external audience) and members (internal audience) informed about club or district activities through effective communication channels.
- Successful public relations will build membership and gain public recognition.

Club Experience

- Quality meetings
- Excellent evaluations
- Supportive environment
- Fun meetings

SFEAT

Post meeting coffee - social

Guest Expectations

TOASTMASTERS

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etings

TOASTMASTERS

Club Experience

- Increase confidence
- Socialize interpersonal development
- Watch videos of speakers
- Grow listening skills
- Improve the community
- Develop website and technical skills
- Lift your family
- Share personal stories
- Practice influence & persuasion
- Expand networking

Guest Expectations

- Communication Training
- Access to coach/mentor
- Expert material
- Proven learning process
- Positive journey
- Avoid discomfort
- Be accepted
- Improve \$ and career
- Explore creative skills
- Engage in higher purpose

TOASTMASTERS



WHAT IS A BRAND?

A brand is an exclusive and desirable idea embodied in products, places, services, people and experiences.

WHAT IS A BRAND STRATEGY?

The plan that identifies and describes short- and long-term objectives, key brand initiatives, tactics and measures of success. The Toastmasters brand strategy determines what, when, where, why, how and to whom we plan on communicating our brand messaging.

WHAT IS BRAND POSITIONING?

The deliberate application of the Toastmasters brand. The positioning of a brand is what people envision when they think of a brand. It should be distinct and hold unique value.

WHAT IS A POSITIONING STATEMENT?

The statement used to describe a brand's unique place in the market and drive the brand positioning.

WHAT IS A VALUE PROPOSITION?

The primary benefit a brand provides to its target audience.

WHAT IS A TAGLINE?

A phrase that concisely communicates an organization's value proposition to its target audience.

WHAT IS A LOGO?

A graphic symbol designed to represent a brand.

What is Marketing?

Marketing is the business process of identifying, anticipating and satisfying customers' needs and wants.

TM Marketing

- promotional brochures to use in recruiting members
- explains the benefits of a club, the power of Pathways and the cost-effective nature of Toastmasters

PR Guide Committee: Julia Lawr, Roman Smolak, Rishi Sethi, Grace Archibald Vipul Jain

DISTRICT 60 2020 PR GUIDE



Dear VP of Public Relations,

You have the exciting role of making the world aware of your club and what it's about! PR is critical to a healthy club, especially those looking to grow their membership base. Moreover, the VP of PR helps shape the way your club is organized and communicates with its current members. To help you hit the ground running, District 60 has put together a list of best practices so you know what to do! Have a question? Email District 60's Director of PR here: prm@toastmasters60.com

District 60

Toastmasters International offers a directory for people to find a club close to them. <u>District 60's website</u> has an event section where you can publicize

TM WEBSITES

AT YOUR VENUE

Facebook, Twitter, Instagram, and countless others are all at your disposa to raise awareness about your club and what its members are up to. Share public speaking & educational videos, club pics,

ADMIN &

WEBSITE Use FreeToastHost or EasySpeak to arrange

meetings, fill roles, and schedule speeches in "members-only" areas. Both offer public sections that you can utilize as your website - where you share

info such as club details and role descriptions.

SOCIAL MEDIA Social Media platforms such as LinkedIn.

advertising platforms such as <u>Snapd</u>. Elocalpost, and local newspapers are also fantastic places to share info about your

LOCAL PUBLICATIONS

EMAIL

Email is a great too for keeping in touch

with current members & guests.

EasySpeak & FreeToastHost both offer the ability to send mass emails, but a platform like Mailchimp can help you with email automation and media-rich

emails.

REFERRALS

Friends, family, and colleagues are all

fantastic people to invite to your club.

8.

WEBSITES

GROUP & EVENT

CHANNELS

EMAIL 6. **TM WEBSITES** 7. REFERENCES

- **LOCAL PUBLICATIONS** 4. 5. AT YOUR VENUE
- 3. SOCIAL MEDIA
- 2. GROUP & EVENT SITES
- **1. ADMIN AND CLUB WEBSITE**

 Joon al une mages of video of anyone publicly without a signed release form.
 http://www.taastmates.org/reso, voe/phato-release form.
 Mathematical and pre-houses, invitations for guess.
 Try different social media praforms to see what works beat for your duals suger marker/autience/ Maintain professional polish and Their think about who you are uping to attract.
 Ask club members to follow the club is social media organized theory your posts.
 Be the TV show, NOT the commercial, 60% of the content you also any club and, or any wrang should be informative/reductional/ ruping (a.g. speaking tips, video from speech contents, wrang also, destines, video aniety, etc.).
 20% of your club's content should edvertible meet ng or special events. -local Host: https://elocalpost.com/how_to https://www.faceboo.com/business/pages/set-up https://www.faceboo.com/Create-a-Vew-Facebook-Srouth 105//WWW.WintfoW.com/AdSate & Boomeds regeran Brindern Intol/WWW.yocrube.com/Watch?winCel44LPCVA W/helpmeetup com/hc?en-Watch?w5900c2882111-Starting-& Meetup-group Vinted.com/tervices/creating-your-event/ Vinted.com/tervices/creating-your-event/ Vinted.com/tervices/creating-your-event/ 2. Give guess information about what to expect before or when they come 3. Provide care and attention to guests ouring meetings (we come, explanations, feedback, encoursignment to pervicipate, they then the start of the meeting. Ask them what their expectations 4. Invite guests to introduce themselves at the start of the meeting. Ask them what their expectations are and why they have joined today. S Run quality meetings: • Ensure those with roles know how to perform them RSVP participants in meetings 6. At the end of the meeting invise your guesti to provice feedback about their experience Introduce speakers 6. At the end of the interting invite your guests as provide reduces adduct their experience 7, if a guest has a positive experience and says they are interested in joining your club, ASK THEM TO Encourage guests to participate in Table Top CI 8. If a guest is unsure or needs more time, that's totally fine. Don't PUSH them. But don't make a guest S GUEST ਤਮਾਹਾਂ ਨੇ ਜ਼ਿਕਰਤ ਪਰ ਪੁਰ ਲੱਕਾ ਪਰ ਭਗ੍ਹਾਂ ਕੁਸ ਕੇ ਪਰ ਨਾਜ ਜਿਸਲ ਹਾਂ। 9. ਵਿੱਖਿਲ are on the fence, find out why. For example, the distance may be an issue. If so, help them find an alternate club that is a better fit Ask interested parties to complete a page norm on pages rivering nequescronin
 Ask for contact information, why interested, what do they wish to achieve, where they learned about Ask or contractingeneration, why interested, when our very work to accelerate where they elemeter and the Qub Do not post meeting coordinates qualicly (only send meeting details to members and VIRTUAL MEETINGS Should a guest behave inappropriately during a meeting, remove them

Etamis/jargan (e.g. pathways, table topics, evaluations) and instead focus on the error of relationing communication shifts, improvingou speaking solits, providing effective feedbol your club details and contact info is a ways clearly visible (description, where, when and pour club detail) and contact info is a ways clearly visible (description, where, when and pour club detail) and contact info is a ways clearly visible (description).

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1. CONTENT 2. HOW-TOS 3. GUESTS > MEMBERS 4. VIRTUAL MEETINGS 5. **REFERENCE LINKS**

TIPS & INFO

CRITICAL GOOD OPTIMAL BETTER Effort Breadth Creativity **Brand Personality**

GROUP & EVENT WEBSITES

Having a website alone may not game much attention to your club and its meetings, however, sharing your clu and meeting info on <u>Meetup</u> & <u>Eventbrize</u> because they are platfor where people go to search for grou and events.

LOCAL PUBLICATIONS

Community-based directories & advertising platforms such as <u>Snapd</u> <u>Elocalpost</u>, and local newspapers are also fantastic places to share info about your

Social Media platforms such as <u>Linkeclin</u> <u>Facebook</u>, <u>Twitter</u>, <u>Instagram</u>, and countless others are all at your disposal to raise awareness about your club and what its members are up to. Share public speaking & educational videos, club pics,

SOCIAL MEDIA

ADMIN &

WEBSITE Use <u>FreeToastHost</u> or <u>EasySpeak</u> to arrange meetings, fill roles, and schedule speeches in "members-only" areas. Both offer public sections that you can utilize as your website - where you share info such as club details and role descriptions.

AT YOUR VENUE

The location where you hold your meetings probably has foot traffic - some of whom may be interested in attending your clubs meetings. Make your presence known at your venue with a banner and/or venue newsletters.

TM WEBSITES

<u>Toastmasters International</u> offers a directory for people to find a club close to them. <u>District 60's website</u> has an event section where you can publicize

EMAIL

Email is a great too for keeping in touch with current members & guests. EasySpeak & FreeToastHost both offer the ability to send mass emails, but a platform like <u>Mailchimp</u> can help you with email automation and media-rich emails.

REFERRALS

Friends, family, and colleagues are all fantastic people to invite to your club.

CRITICAL GOOD BETTER OPTIMAL



Use Free Toast Host (FTH) or EasySpeak (ES) to arrange roles, fill agenda roles, and schedule speeches.

Publish basic club info such as address and meeting times on the public-facing side. List your club's information on Google Maps via <u>Google My</u> <u>Business</u> Use FTH or ES as an email tool to your club's members (send out meeting reminders, RSVP requests, role fulfilment, etc.) Register guest information into FTH or ES and use the platform to encourage them to return to meetings by keeping them informed and up to date.

Speaking From Experience Advanced Toastmasters

Home			
Meeting Information / Directions	WELC	OME to our HOM	F PAGE
Contact Us	TT LLO		
Meet Our Members	We are a Toastmasters Club committed to helping our members take their		
Club Calendar			
Member Login Help	speaking and evaluating skills to the next level		
District 60	in a fun, friendly, trusting environment.		
2020-2021 SFEAT Workshop Series			
Guest Orientation	LEARN, DISCOVER, IMPROVE, GROW		
New Member Orientation			
SFEAT Blog			During the COV/ID 10
SFEAT Online Meetings	What's the timest out of poweri		During the COVID-19
SFEAT Photo Album	that's the Carryou see Tou're on Look, a Bray	COVID-19 Message	outbreak, SFEAT
	password? myscreen? mutel burch!	-	will meet online on
For more information on Toastmasters International, visit	chatbox? Interventione damp? Sorry, you can out	Check our SFEAT Online Meetings	the 1st, 3rd, and 5th
www.toastmasters.org	Who just joined? Can you repeat?	folder for Zoom instructions and additional valuable links.	Wednesday (7 to 9 PN
			of every month.
ogins			of every month.
A Member Login		Online Meetings	now on ZOOM

CRITICAL GOOD BETTER OPTIMAL

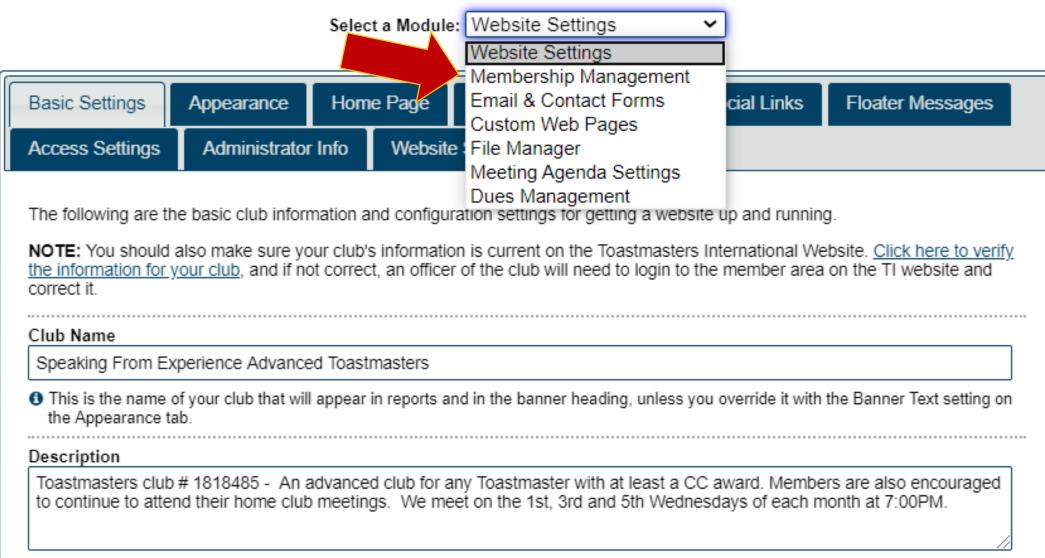
ADMIN & WEBSITE

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Site Administration

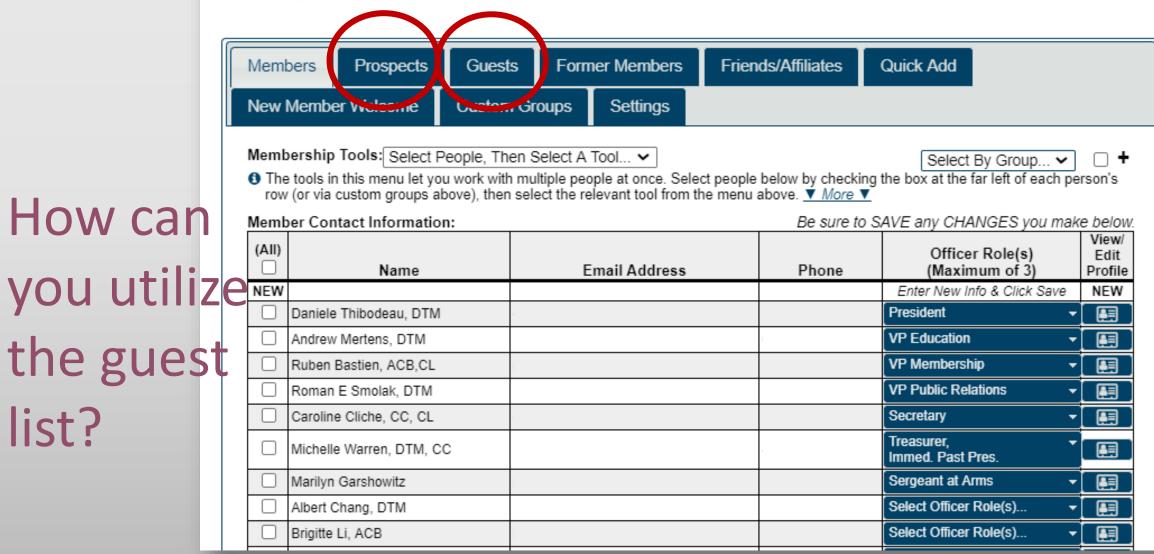
Make any changes to your website using this administration area. Be sure to click the "Save" button at the bottom of the window to save all changes.



Membership Management

list?

This system is designed to minimize duplicate contact information and make access to this club website as easy as possible for each member. Full member information can be obtained by any club officer at the Toastmasters International website. However, you only need to enter each person's name below -- e-mail address & phone are optional. Be sure to save changes on one tab before switching to another tab below.



SML?

CRITICAL

GOOD 🗖

BETTER

OPTIMAL

GROUP & EVENT WEBSITES

Create a MeetUp page for your club that includes a detailed description of what you offer and why people should attend.

Schedule meetings in meetup.

Optimize the 'findability' of your MeetUp page by associating it with the right TOPICS in your MeetUp's settings (your meetup group > group settings > TOPICS)

Advanced Clubs, request access to Division or Area Meetup pages Regularly update your Meetup Page with new pictures and event information.

Create an Eventbrite account and list your meetings



eventbrite

CRITICAL

SOCIAL MEDIA

Create a LinkedIn page for your club.

Ask all members in your club to follow your page and share posts when they see them.

Share meeting info on your LinkedIn page. Do what you did for LinkedIn on Facebook.

GOOD

Post content other than meeting info such as meeting pictures and educational videos related to improving public speaking. Add Instagram, Twitter and any other social platforms you like

BETTER

Use a platform such as <u>Hootsuite</u> to schedule and automate your posts to save you time.

OPTIMAL

CRITICAL GOOD BETTER OPTIMAL

LOCAL PUBLICATIONS

Community-based directories & advertising platforms such as <u>Snapd</u>, <u>Elocalpost</u>, and local newspapers are also fantastic places to share info about your club. Post events and information about your club on Snapd, Elocalpost, and community newspapers.

CRITICAL GOOD BETTER OPTIMAL

Ensure guests are welcomed, provided with Toastmasters general & registration information.

Invite guests to introduce themselves at the start of a meeting and for feedback at the end.

If a guest expresses interest, invite them to join that day! Order a club banner from the Toastmasters Store and hang it during meetings.

Post Toastmasters and meeting information on notice boards or in the venue newsletter

AT YOUR VENUE

CRITICAL GOOD BETTER OPTIMAL

Obtain guest emails and register them on FTH or ES.

EMAIL

Send registered guests a confirmation of their scheduled attendance at your meeting Send out meeting reminders to your past guests inviting them back to meetings. Send out role descriptions, accolades, educational videos, contest speech videos.

Automate this process using a platform such as <u>Mailchimp</u>.

10,000 • Leads Toastmasters International receives per month

60%

Did not attend a club meeting

70%

Club never replied to them

News from Toastmasters International August 2019

Typical Response To Guest Request

- Who
 Thank you for your interest in the SFEAT Speaking from Experience Advanced Toastmasters Club!
- When Our next meeting is July 8th, 7-9 pm and I've attached the meeting details at the end of this email.
- Where Our meetings are virtual now and we meet on the 1/3/5 Wednesdays of a month.
- Why
 The specialty of our club is our high quality Round Robin evaluation where ALL members give verbal feedback on both speaker and their evaluator.
 Prop)

We also have some workshops that our experienced members or guest presenters do, which get the round robin evaluations as well. These are in addition to our regular meetings. These workshops are free and open to guests as well.

Typical Response

Action)

- What
 In addition, I've enclosed a document (see Appendix I below) that explains the specialty of our club. Please look and let me know if you have any questions.
- When you visit us as a guest, we make every effort to get to know you. At the beginning of the meeting, we invite you to introduce yourself by talking about how you heard about us and what brought you here. At the end of the meeting, we again invite you to share what you thought about the meeting.
- InvitePlease reach out to any of the SFEAT executives with your questions.I look forward to seeing you at our next meeting on July 8th.

Thanks, Ruben Bastien - VP Membership SFEAT - Speaking from Experience Advanced Toastmasters Club





List your club info on the <u>Toastmasters</u> <u>International directory</u>& your club meetings on the <u>District 60 Website</u>.

Add special events to the District 60 Website.

Events





District 60 Newsletter

vilete Leaders Ale Made

www.toastmasters60.org



The Gavel - May 2020

10 Tips for Super Online Workshops

June 13, 2020 by Public Relations - Leave a Comment

At the best of times, delivering a prepared workshop is a daunting project for any Toastmaster. In these Covid-19 related times, Toastmasters face an entirely new challenge – how to create effective training online with challenging technology.

Most techniques we use to connect with participants in classroom sessions are still relevant in the online environment. However, in order to keep

Secrets for Super Evaluations

Are you uncertain how to provide a meaningful, motivational and measured evaluation?



Andrew Mertens, DTM D60 2019 Evaluation

Champion

Learn the fundamentals for creating and delivering a powerful effective evaluation that will help speakers reach their full potential.

Discover how improving your evaluations can increase your club quality, as speakers become more and more proficient.

Workshop participants will acquire techniques for enhancing their speech evaluations including:

- what to think about while listening to a speech,
- · how best to deliver their feedback, and
- how to ensure a successful evaluation.

Participate in this online workshop Wednesday, May 13th, 2020, 7 to 9 PM

To obtain login details, send your request to: contactusform-1818485@toastmastersclubs.org

Speaking From Experience Advanced Toastmasters

SFEAT Online Seminar Invite

CRITICAL GOOD BETTER OPTIMAL

Ask your members to invite friends, family, and co-workers to meetings.

Ask them to find your club on social media and share your posts. When a guest registers for a meeting, suggest that they bring a friend, family member, or colleague.

When a guest becomes a member, invite them to bring a friend, family member, or colleague. Invite members to share your club info at the office verbally or by putting up posters.

REFERRALS

Friends, family, and colleagues are all fantastic people to invite to your club.



CLUB TOASTMASTERS DE ST-LÉONARD

Club No 8519 - Secteur 73 - Division G - District 61





Connect

- Who we are
- Appeal

• Cost

- Call to Action
- More info

• Value Prop

Toastmasters Welcomes New Members



Thinking About Joining? Join Us!

Visitors are welcome at all Toastmasters clubs open to the public. Every club has a Membership officer who will arrange your visit. Find a day and time that best suits your schedule.

Find a Club Near You

What Happens At a Club Meeting?

Visit a monthing of experience first-hand how it works. Every meeting includes speeches (on a variety of topics), impromptu speaking, and constructive and effective evaluations for all speakers. Click to learn more about a typical club meeting.

Skills Toastmasters Learn:

- Communicate more effectively
- Improve presentation skills
- Increase leadership potential
- Motivate and persuade team members
- Effective listening for evaluations
- High self-confidence
- Become more successful in your career
- Reach your professional and personal goals

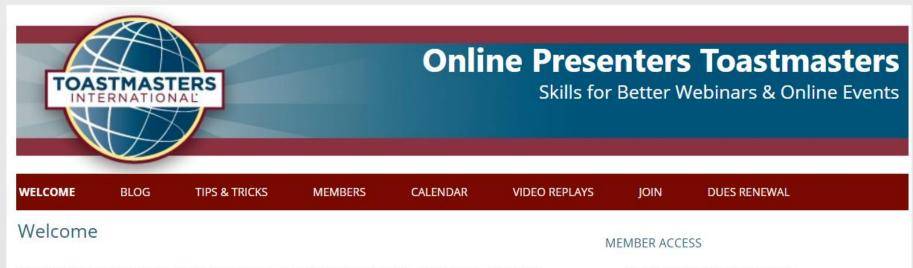
What It Costs

Setting expectations

Joining Toastmasters is the most cost effective program for personal and professional development with proven results. Annual membership fees varies among clubs, in addition to a one-time registration fee.

Find a Club Near You

Online Marketing



Utilizes WordPress Platform

The Online Presenters Toastmasters Club caters to those who give online presentations professionally, or aspire to do so, whether that means public webcasts and live video or internal company video conferences and screen sharing sessions. We welcome experienced Toastmasters with an interest in learning those skills, as well as future Toastmasters with substantial presentation experience (how to join).

Visit as a Guest Online Presenters Meeting, July 20, 7:15 PM EDT

RSVP Now!

Or register for any of these upcoming dates.

- Workshop: Doing Mixed Online/Offline Meetings Right Saturday July 25, 2020 2:00 PM EDT
- Online Presenters Meeting Monday July 27, 2020 7:15 PM EDT
- Online Presenters Meeting Monday August 3, 2020 7:15 PM EDT
- Online Presenters Meeting Monday August 10, 2020 7:15 PM EDT



- Member sign up for roles: Online Presenters Meeting Jul 20
 → Login/Sign Up
 Online Presenters Meeting Jul 27
 → Login/Sign Up
 NEWEST MEMBERS
 - Rosena Duncanson (July 2020)
 - Susan Hewitt (July 2020)
 - Taiana Melo (July 2020)
 - Buddy Hodges (July 2020)
 - Michael Alexander (June 2020)

LATEST POSTS

- Videos: Elaine Nieberding, Birgit Starmanns, Marty Sandler – July 13, 2020
- Preliminary Thoughts on Running Online/Offline Meetings
- Join Us for a Workshop on Mixed Online/Offline Meetings, Saturday July 25 @ 2pm EDT

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VP PR Role

This version updated 2/2020 Item 1310



CLUB LEADERSHIP HANDBOOK

A Guide to Effective Club Leadership

Rev. 3/2019



WHERE LEADERS ARE MADE



TOASTMASTERS

You promote the club, update web content and safeguard the Toastmasters brand identity.

Safeguard the Toastmasters Brand, Trademarks, and Copyrights

30 Club Leadership Handbook

The logo should never be altered in any way.

Avoid all of the following when using the Toastmasters International logo:



Don't change any element of the logo.



Don't disproportionately scale the logo.





Don't change the logo colors.



Don't put the logo in perspective.





Don't customize or create logos for clubs and districts.



Don't change the proportion of the logo elements.





Don't use any copy, slogans, symbols or images overlapping the logo.



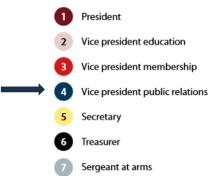
Don't put the logo on colors that aren't in the brand palette.



TOASTMASTERS INTERNATIONAL

AUGUST

Club Timeline



Important Tasks

JUNE (BEFORE TERM)

REGULAR TASKS

- Hold club executive committee meetings to share activities, accomplishments and plans
- Hold meetings with your committees, such as education, membership and public relations committees

Meet with the outgoing club leadership team to coordinate a smooth transfer

Attend first-round club officer training

Complete a Club Success Plan

Purchase supplies from the Toastmasters Online Store

Create a club budget

- Ask club members to serve on committees, such as an education, membership or public relations committee
- 6 Provide the bank with a bank signatory card

JULY

Attend first-round club officer training

- Determine educatio goals of each member
- 2 Ask members to complete 1 Send membership dues a Member Interest Survey 5 (Item 403)
- 4 Create a media list and publicity kit
- 6 Finalize the club budget with approval from the club executive committee



- 4 Send publicity kits to local media and invite them to attend a meeting
- Promote the Smedley Award membershipbuilding program

- officer training Plan and publicize upcoming speech contests
 - 6 statements to members

Attend first-round club

- Plan how to help each member meet education goals
- Review the results of the Member Interest Survey (ltem 403)

Annual Publicity Calendar

ANNOUNCE DATE	SUBJECT	CONTENT/STATUS	VEHICLE	CONTACT	NEXT STEPS/RESPONSIBLE	DEADLINE	IMPORTANCE
JANUARY	District Conference Friday, January 9	Dates, locations, session speakers, speech contest details.	News release; Pitch to reporters and editors; District website; Social network updates	Quotes for news release: district leader (PHONE NUMBER), keynote speaker (PHONE NUMBER), last year's speech contest winner (PHONE NUMBER).	Me: Draft release. Approve final quotes with interviewees; send final release to district leaders for review/approval. Submit to Jane, editor at Local Newspaper. Coordinate with web editor, Daniel, to upload details of event to website. Include content in Newsletter.	Me:12/27 Journalist: 1/4	HIGH
FEBRUARY	Club 50th Anniversary Tuesday, February 17	History of club, information about growth and organization. Quotes from Toastmasters about benefits of program	News release; Social network updates; Club website; Pitch Features editors and reporters	Quotes for news release: Club president, Michelle Lehman (PHONE NUMBER) members Charlotte Reynolds (PHONE NUMBER) and David Gilbert (PHONE NUMBER)	Me: Draft release. Approve final quotes with interviewees; send final release to club president for review/approval. Submit to Cindy, editor at Local Newspaper. Coordinate with Web editor, Marcos, to upload details of event to website. Include content in newsletter.	Me: 2/13 Journalist: 2/17	MEDIUM
MARCH	Launch of Youth Leadership Program at local high school Monday, March 23	Details/purpose of program, how to register, quotes from high school principal or counselor, and from a student or parent	News release; Pitch features reporters and editors; insert in community newsletter; Club website; Social network updates	Quotes for news release: principal or counselor (PHONE NUMBER), Youth leadership coordinator (PHONE NUMBER) and student (PHONE NUMBER).	Me: Draft release. Approve final quotes with interviewees; send final release to club president for review/approval. Submit to Cindy, editor at Local Newspaper. Coordinate with Web editor, Marcos, to upload details of event to website. Include content in Newsletter.	Me: 3/13 Journalist: 3/23	HIGH

Resources



PRM Training Webinar Video

PRM Training Webinar Video

Vice President Public Relations Resources

Let the World Know (Item 1140)	www.toastmasters.org/1140
Media Center	mediacenter.toastmasters.org
Public Relations	www.toastmasters.org/publicrelations
All About Toastmasters (Item 124)	www.toastmasters.org/124
Distinguished Club Program and Club Success Plan (Item 1111)	www.toastmasters.org/1111
Brand Portal	www.toastmasters.org/logos
Marketing Resources	www.toastmasters.org/marketingresources
Brand	brand@toastmasters.org



VPPR RESPONSIBILITIES

Collaborate with your club leaders...



media takes patience and time.

- · Collaborate with your club leaders to discuss your PR plan, activities and initiatives.
- · Monitor status toward your goals. Report progress, activities and news coverage to club and district leaders by email.

Finding Role Support



WHERE LEADERS ARE MADE

Pathways Education Membership Leadership Central About

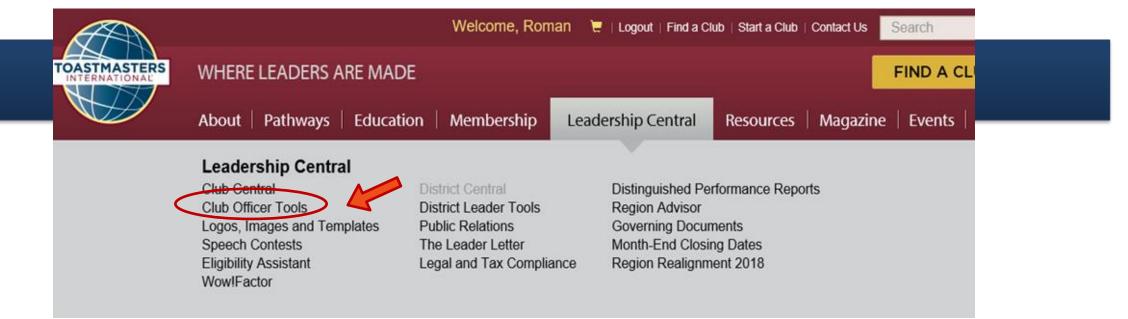
Welcome, Roman

Resources

📜 | Logout | Find a Club | Start a Club

EVERY TOASTMASTER'S JO STARTS WITH A SINGLE SP





| CLUB OFFICER TOOLS

Club Officer Roles Club Officer Kit Club Central Tutorials Club Officer Tutorials New Club Resources Club Officer Resources Club Management Membership Building



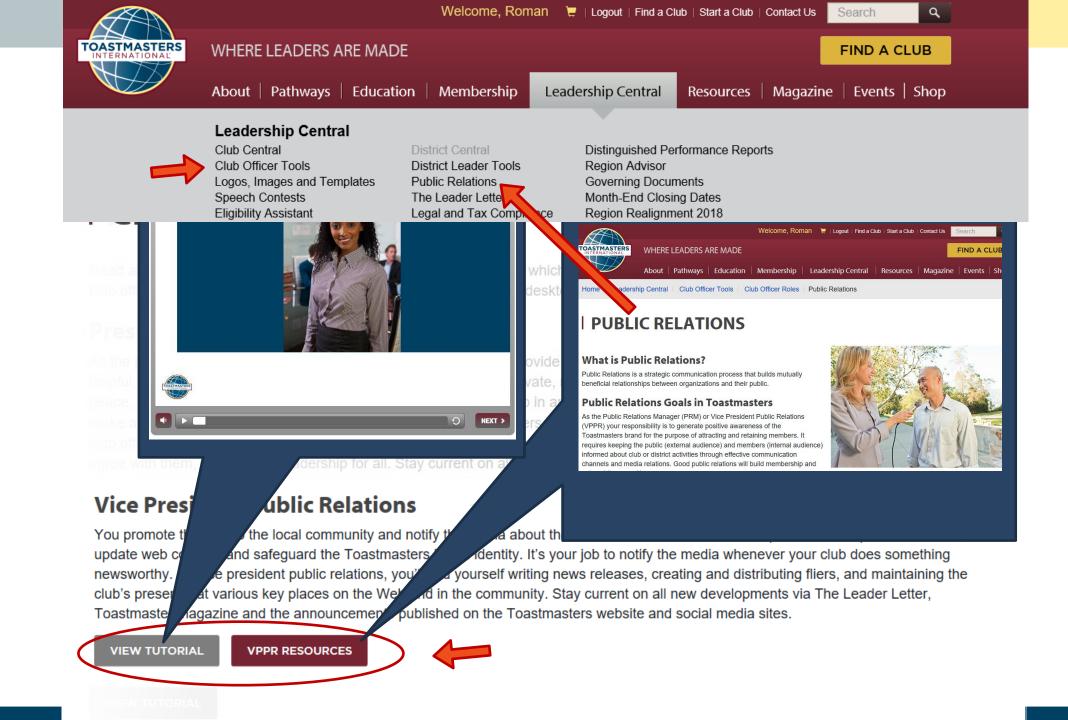


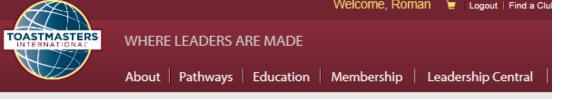
www.toastmasters.org

Find a Club Advanced Search

Distinguished Performance

Reports





Home / Leadership Central / Club Officer Tools / Club Officer Roles / Public Relations

PUBLIC RELATIONS

What is Public Relations?

Public Relations is a strategic communication process that builds mutually beneficial relationships between organizations and their public.

Public Relations Goals in Toastmasters

As the Public Relations Manager (PRM) or Vice President Public Relations (VPPR) your responsibility is to generate positive awareness of the Toastmasters brand for the purpose of attracting and retaining members. It requires keeping the public (external audience) and members (internal audience) informed about club or district activities through effective communication channels and media relations. Good public relations will build membership and gain public recognition.

HELPFUL RESOURCES

Let the World Know (PDF)

This handbook provides everything you need to know about conducting PR in Toastmasters.

See s

Sample News Releases

Give your club or district the recognition it deserves by telling the local community about events, programs and achievements.

Vice President Public Relations Responsibilities

Vice President Public Relations

Public Relations Manag Training Webinar Video

This webinar video explair PRM role and provides tip strategies to help districts their target audiences.

PRM Communication Pl

Use this spreadsheet to de the roles on your PR team organized and locate resources, templates and examples.

Logos, Images and Templates

ns Toastmasters-branded

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Rev. 11/2018 Item 1140

in their district.

Publicity and

Promotion Handbook

Brand Photo Contest

Enter the monthly brand photo contest for a chance to win a





WHERE LEADERS

www.toastmasters.org





PUBLIC RELATIONS

What is Public Relations?

Public Relations is a strategic communication process that builds mutually beneficial relationships between organizations and their public.

Public Relations Goals in Toastmasters

As the Public Relations Manager (PRM) or Vice President Public Relations (VPPR) your responsibility is to generate positive awareness of the Toastmasters brand for the purpose of attracting and retaining members. It requires keeping the public (external audience) and members (internal audience) informed about club or district activities through effective communication channels and media relations. Good public relations will build membership and gain public recognition.

HELPFUL RESOURCES



Let the World Know (PDF)

This handbook provides everything you need to know about conducting PR in Toastmasters.

Sample News Releases

Give your club or district the recognition it deserves by telling the local community about events, programs and achievements.

Vice President Public Relations Responsibilities

Vice President Public Relations

Public Relations Manager Training Webinar Video

This webinar video explains the PRM role and provides tips and strategies to help districts reach their target audiences.

PRM Communication Plan

Use this spreadsheet to define the roles on your PR team, stay organized and locate resources, templates and examples.

Logos, Images and Templates

Toastmasters-branded

TOASTMASTERS

2018 Public Relations Manager Training Webinar

Create. Coordinate. Communicate.

Public Relations Manager Training Webinar Slides

This webinar slideshow explains the PRM role and provides tips and strategies to help districts reach their target audiences

Public Relations Manager Responsibilities

Public Relations Managers coordinate active public relations and publicity programs in their district.

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Summary

- Public Relations = Relationships
- = Develop need Marketing
- Brand
- PR responsibility
- ► PR Role

- Publicize the club
- Resources

Leadership Handbook, TM website – PR links

- 1. Promote the club,
- 2. Update web content,

Generate positive awareness

- **3.** Safeguard the Toastmasters brand identity
- Channels

Club personality

How will you determine if this training session was a success?

- Guests will come if I do what I learned. (3)
- If I get an idea, or am able to provide another club with an idea.
- Motivated and armed with the knowledge to make an impact at my club.
- Depth and breath of subject practicality and simplicity of information
- Knowledge gained from training to perform on the job.
- Currently, not entirely sure where to begin.
- Will determine that based on key takeaways.(2)
- Probably discuss it during my next meeting with the execs.